



Faust

**ANIMAL
HOSPITAL**



3111 E GREENWAY STE 101 | PHOENIX, AZ 85032 | Phone (602) 482-2161 | Fax (602) 482-2370

I understand Faust Animal Hospital will perform a temperament evaluation on my pet before he/she is approved to stay in Day Care or Overnight Boarding - approval is at the sole discretion of Faust Animal Hospital.

- All pets must be spayed/neutered if over the age of 6 months.
- Minimum age requirements – Dogs 5 months / Cats 4 months
- **Cats** must be current on Rabies and FVRCP.
- **Dogs** must be current on Rabies, Bordetella, Distemper/Parvo. Flea & tick preventative will be applied or given by Faust Animal Hospital for an additional charge of 18.00.
- Any pet that is extremely dirty or with matted fur will be required to be groomed before entering the Day Care or Overnight Boarding - all associated charges will be added to your bill.
- **Pets that are difficult to handle, aggressive, or have separation anxiety, etc. may incur additional charges due to extra time our staff spends caring for your pet.**
- All fees will be paid upon pick up of pets.
- Any person or persons Owner deems authorized to pick up needs to provide identification. Written authorization from the Owner is required.

Fees:

- Overnight Boarding dogs: - \$30/day (Dog Run) \$20/day (Kennel)
- **2ND Dog:** 15.00 per night (shared run only).
- Daycare fees with boarding: \$10.00 2nd Dogs: ½ price
- Day Care Only: ½ day - \$15.00 Full day – \$25.00 2nd Dog: ½ price
- Overnight Boarding feline – (Cat Condos) \$18.25 day (Cat kennels) \$16.25/day

Overnight boarding Hours & Requirements

- I understand the hours of operation for dropping off/picking up for overnight boarding are Mon, Tue, Thu, Fri 9:00 a.m. - 4:30 p.m. Wed & Sat 9:00 a.m. - noon. **Closed Sunday.**
- If my pet is not picked up by the closing times published above, I fully understand Faust Animal Hospital will board my pet overnight at my expense.
- Pets will be fed twice a day unless otherwise agreed upon. Fresh water is available at all times. We provide Science Diet Sensitive Stomach as a maintenance diet. If your pet is on a prescription diet or you prefer to feed your diet, **pre-measured bags** with the food need to be dropped off at the time of check-in.

Day Care Hours & Requirements

- I understand the hours of operation of Faust Animal Hospital Mon, Tue, Thu, Fri 9:00 a.m. - 4:30 p.m. Wed & Sat 9:00 a.m. - noon. **Closed Sunday.**
- If I purchase a half-day of Day Camp and pick up my pet after five (5) hours from the time of drop off, I will be charged the full-day fee.
- Any Day Care dogs not picked up by closing will be checked in for overnight boarding and our standard overnight fees will apply.
- During the temperament evaluation we will determine your dog's suitability for a designated play group. We will make every effort to place dogs in appropriate groups based on temperament, size, energy level and age. If your dog is unable to be placed in a group, individual playtime is available for an additional fee.
- Any pet that has been sick with a contagious illness will need to be cleared by a veterinarian prior to re-entry into Day Camp.

Client Agreement and Release of Liability

- I hereby release Faust Animal Hospital and its employees from any and all liabilities, financial and otherwise, for injuries to myself, my pet, or any other property of mine which arise in any way from services and/or products provided by Faust Animal Hospital.
- I agree to assume all liabilities and responsibilities, financial and otherwise, for the behavior and health of my pet, including injury to another pet or treatments required.
- I understand all bites will be reported to the local authorities as required by law.
- I hereby declare that I am the legal owner of my pet. My pet is current on all vaccines as indicated by records presented to Faust Animal Hospital.
- I agree to pay all costs and charges for special services requested, and all veterinary costs for the pet during the time your pet is in the care of Faust Animal Hospital.
- I acknowledge and agree that in the unlikely event that your pet becomes injured or ill, you hereby authorized Faust Animal Hospital to provide care. Any incurred charges will be the responsibility of the owner.
- I understand that Faust Animal Hospital cannot be held responsible for dirty, damaged or destroyed belongings.
- While your pet is staying with Faust Animal Hospital he/she will come into contact with other pets. Every effort will be made to ensure the safety of your pet. You acknowledge that in the unlikely event that your pet is injured you hereby release Faust Animal Hospital from any liability. If your pet injures another pet(s), staff member or other person, you will be solely responsible for any injury and all associated cost for the treatment of said injuries; you release Faust Animal Hospital of any liability.
- All pets are required to be vaccinated; however, it is possible for your pet to become ill even if vaccinated. You release Faust Animal Hospital of responsibility for any illness including but not limited to Tracheobronchitis (Kennel Cough). If your pet is on medications we will administer as prescribed by your veterinarian; there will be an administration fee of \$6.00 per day for treatment.
- **Personal items are allowed, owner understands that Faust Animal Hospital is not responsible for lost or damaged items.**
- Throughout your pet's stay with us potty breaks, feeding and interaction with staff is included in your boarding price. Daycare is available for an additional fee.
- **Feline boarding** is completely separate from K-9 boarding.

Abandoned pet policy

- All services will stop, with the exception of medication administration necessary to ensure pet health and safety. Basic boarding services including food, water, relief time and shelter will also remain in effect.
- If your pet is not picked up at the agreed upon date, we will attempt to contact you by telephone and/or in writing using the information that you have provided. After a 72 hour period, your pet will be deemed abandoned and handled per Maricopa County requirements. You understand that you may lose ownership of your pet under these circumstances. If you fail to pick-up your pet for any reason. **YOU REALEASE FAUST ANIMAL HOSPITAL FROM ALL FUTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.** You shall remain liable to us for all unpaid charges.

Initials: _____

Photo/video release:

From time to time Faust Animal Hospital will photograph or video tape your pet. Do you authorize Faust Animal Hospital to use these photos for print, online, TV and other forms of advertising.

Yes: No:

By signing below, I acknowledge that I have read Faust Animal Hospital's Liability Agreement in its entirety and agree to the terms. By signing this you also understand that Faust Animal Hospital is not a 24 hour facility, there is no staff on premises after business hours.

CLIENT SIGNATURE

DATE

To be AAHA Accredited ensures your pets are provided a higher standard of care.

Unlike human hospitals, not all animal hospitals are required to be accredited.

Accredited hospitals are the only hospitals that choose to be evaluated on approximately 900 quality standards that go above and beyond basic state regulations, ranging from patient care and pain management to staff training and advanced diagnostic services. AAHA-accredited hospitals are recognized among the finest in the industry, and are consistently at the forefront of advanced veterinary medicine. AAHA standards are continuously reviewed and updated to keep accredited practices on the cutting edge of veterinary excellence.

Pet owners look for AAHA-accredited hospitals because they value their pet's health and trust the consistent, expert care provided by the entire health care team. At AAHA-accredited practices, pet owners can expect to receive the highest quality care from well-trained, professional veterinary teams.

Only the top small animal hospitals in the United States and Canada have achieved accreditation by the Association. To maintain accredited status, [Hospital Name] must continue to be evaluated regularly by AAHA.